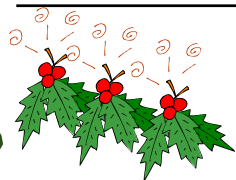




Call now on 1300 658 961
or visit us at www.teampoly.com.au

December 2008

Team Poly Telegraph



Multiply your Savings
on 5000L, 5400L and
22,000L tanks

SAVE UP TO 10%



Buy Multiple Team Poly
5,000L, 5,400L or 22,000L

tanks this Summer & SAVE! (1st Dec 08 to 28th Feb 09)

Buy 2 x (5,000L or 5,400L or 22,000L) and SAVE 5%*

Buy 4 x (5,000L or 5,400L or 22,000L) and SAVE 10%*

(*Discount % saving calculated on sales agent wholesale purchase price, excluding GST).

(*Discount % saving conditional upon ordering multiple tanks as specified on promotion on a single sales agent order).

RAINWATER TANKS · PUMPS · SEPTIC TANKS · CARTAGE TANKS · TROUGHS

Call 1300 658 961 or visit www.teampoly.com.au

Merry Xmas & Happy New Year

Welcome to Summer 2008 and the festive season. Team Poly would like to wish you a Merry Xmas and a Happy New Year in 2009 and sincerely thank you for your business throughout this year. We have delivered close to 60,000 Team Poly tanks across Australia in 2008, providing water solutions for many happy consumers.

Team Poly will be closing for maintenance to occur on factory and fleet between **12pm Friday 19th December 2008 and re-opening at 8.30am, Monday 5th January 2009.**

Should you have any customer enquires throughout this period, we will have a voicemail messaging service available on **1300 658 961**. Messages will be checked throughout the holiday period and return phone calls made to you as of 5th January 2009.

Wishing you a happy and safe festive season and a prosperous new year - **The Team Poly 'Team'.**

Multiply your Savings Promotion

Following the success of the Team Poly Spring Time Cash Back promotion (Sept to Nov 2008) Team Poly has launched a summer promotion, "Multiply your Savings on 5,000L, 5,400L and 22,000L tanks - 1st December 08 to 28th February 2009. These Team Poly tank sizes will be available at up to 10% discount off your buy price when purchasing multiple quantities of tanks.

Promotional information packs have been sent to your business detailing the specific promotional discounts during late November 2008. They are also available to down-load from the TRADE section on - www.teampoly.com.au.

Team Poly Customer Service 'Team'

Team Poly has been improving Customer Service throughout 2008, including training in customer service techniques, product knowledge and logistics systems management. Commencing in 2009, Team Poly will implement state by state Customer Service focus teams.

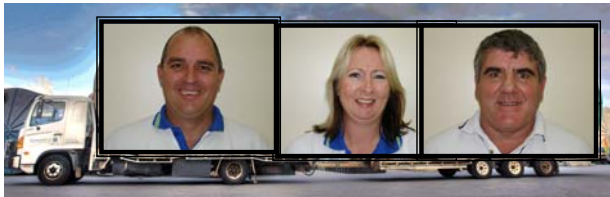
The new state focused customer service teams, will work together with the State Account Manager and provide complete business solutions to you, our customer, in all areas of customer service, product ordering, product information, logistics management and warranty after sales service.

Pictured below is the Team Poly Customer Service 'Team' - ready and able to provide you with Team Poly 'Business Partner Solutions for Life'.

Don't forget to complete the 'Customer Survey 2009' (form included in this envelope) and return to Team Poly by 31st January 2009 for a chance to **WIN a NEW BBQ!**



Fran Alan Kathy



Mark Kris Neil



Kristie Rob Lyn



Simon Sue Steve



Zoran Wendy



ABOVE: The Team Poly Customer Service 'Team' - Delivering your Business Partner Solution in customer service, product knowledge, product ordering and delivery scheduling and management.

Trade Member Section on Website

New TRADE section on [www. teampoly.com.au](http://www.teampoly.com.au) is now up and running. This is a special, restricted access area now available on the Team Poly website for Team Poly 'Sales Agents only'. If you are not a member, simply go to [www . teampoly.com.au](http://www.teampoly.com.au), click on the 'Trade' word across the horizontal menu bar at the top of screen and complete the 'Want to become a member?' form, then click 'Submit'. We will be able to verify your account details and send your password to gain access to the TRADE section, to your email address.

The TRADE section has a number of useful areas to explore and items to download that will enable successful retailing of Team Poly rainwater tanks and related products. These areas include;

Sales & Promotions

- Details on sales agent specific wholesale promotional offers

Product & Delivery

- Information & downloadable tools including Team Poly product catalogue, Recommended retail prices (sales agents only), Product Delivery Guide, Product Order Forms, Property Delivery Check List Forms and Product Technical Data Sheets

Team Poly Telegraph

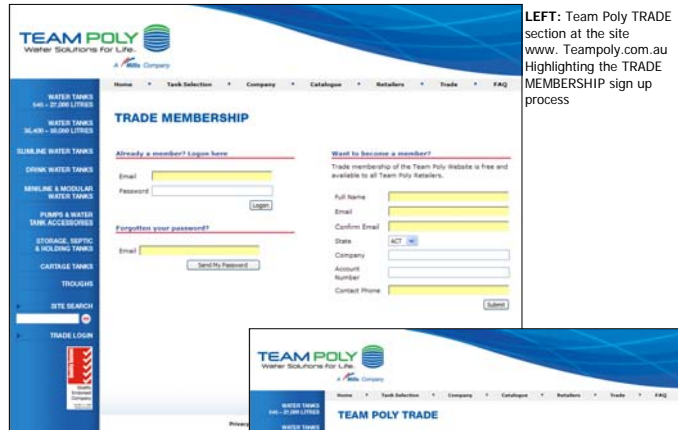
- Copies of the Team Poly Telegraph (current and back issues)

Advertising

- Team Poly Consumer Advertising executions by month, Team Poly Media Kit branding guidelines, Team Poly logo downloads, Team Poly product image library (downloadable images of Team Poly products) Design a Team Poly Ad' section

Your Feedback

- A section where you can send Team Poly any feedback whether it be business to business comments, feedback or suggestions on customer service or ideas and content for the Team Poly website and/or Team Poly Telegraph



LEFT: Team Poly TRADE section at the site [www. Teampoly.com.au](http://www.Teampoly.com.au) Highlighting the TRADE MEMBERSHIP sign up process

RIGHT: Team Poly TRADE section MENU of options. Many tools available, including downloadable business to business operation forms.



Tank Delivery Lead Times

Product order lead times from Team Poly are now being emailed in the first week of each month to all Team Poly sales agents to ensure you have visibility of tank delivery time lines for your business stock purchasing or your customers property delivery orders.

Further information on delivery time lines, call Team Poly Customer Service **1300 658 961**.

Any feedback you have on the Team Poly Telegraph, or if you would like to suggest any future content please email us at sales@teampoly.com.au